

Delta's eDelivery

New agent service to improve your policy workflow!



Over the next few months, Delta will implement a phased roll-out of its new **eDelivery** process. This new **green** initiative is designed to pursue an environmentally friendly solution that is cost effective and yet provides our agents with a best of breed technology solution. For those agents with imaging capability or who would prefer an electronic image, Delta will provide a link to a PDF that you can download into your imaging system and deliver to your client.

Phase 1:

Your agency will receive commercial and personal policies (except policies for Delta Lloyds Insurance Company) printed on the front and back of each page and with 2 staples so that it will have a booklet appearance. Using both the front and back of each page will cause a significant reduction in paper and lower mailing cost for your agency and Delta.



Phase 2:

Delta will gradually extend electronic policy delivery (as a downloadable PDF) to agents for all commercial and personal policies. Your agency will receive advance notification of this process to allow you time to make any necessary adjustments to your workflow.

Security and Ease of Use:

We know that you value a secure process to protect your agency's policies and client information. Therefore, we have implemented a variety of security features to safeguard this electronic process.

We have created an easy access through **DELTADIRECT** and provided service support to assist you when selecting from the multiple options available to you and your agency. Our staff will be contacting you soon so you can get started. As always, we welcome your suggestions or ideas that provide better solution for you.

Delta has designed this eDelivery policy workflow so that it makes it easier for you to do business with Delta. We are excited to embrace new technology that saves paper and other valuable resources.



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